

Health Care Voucher Scheme Procedures of Using Smart Identity Card Reader to read new/old form of Smart Hong Kong Identity Card



Step 1: Choose the Hong Kong Identity Card ('HKIC') in the field of 'Document Type', and then choose the HKIC Symbol relating to residential status of the elder.

Step 2: Request the elder to insert his/her HKIC into smart identity card reader ("card reader") with **chip facing up**. Please note that the chip of the new form of smart HKIC is embedded at the back of the card.



Step 3: Click 'Read Card and Search' in the relevant box according to the version of smart HKIC of the elder.

Depending on the type of browser being used for browsing the eHealth System (Subsidies), further steps for reading card face data on smart HKIC are different. If necessary, Service Providers can click the 'Tips on reading Smart ID' to refer to the steps involved for different types of browsers.

For enquiries regarding use of smart identity card reader, please call the
Electronic Health Record Sharing System – Healthcare Provider Service Hotline

☎ 3467 6230



Health Care Voucher Scheme Website: hcv.gov.hk